

We claim:

1. A computer implemented method for displaying information service information about a plurality of building sites:

providing a web portal comprising a database, and storing information about a plurality of building sites in said database;
receiving a request from one or more clients to display said information for a plurality of building sites the user is authorized to view;
determining a plurality of service activities that are implicated by said request; and
displaying said information on a client display;
receiving a user request to display service information about an individual building site selected by said user; and
displaying said service information about said individual building site on said client display.

2. The method according to claim 1, further comprising displaying information about the call status of service activities at said individual building site.

3. The method according to claim 1, further comprising displaying information about the call type of service activities at said individual building site.

4. The method according to claim 1, further comprising displaying information about service being performed on different systems at said individual building site.

5. The method according to claim 1, further comprising displaying information about service orders placed for an individual building site.

6. The method according to claim 5, further comprising receiving a user request to display information about a service order at an individual building site, and displaying said information on said client display.

7. The method according to claim 6, further comprising displaying information about equipment serviced under said particular service order.

8. The method according to claim 7, further comprising receiving a user request to display a technical diagram for a piece of equipment, and displaying said technical diagram on said client display.

9. The method according to claim 6, further comprising displaying information about one or more activities logged to said service order.